



Smithsonian Institution Archives

Letters of Complaint, 1986-2002

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## Collection Overview

<b>Repository:</b>	Smithsonian Institution Archives, Washington, D.C., <a href="mailto:osiaref@si.edu">osiaref@si.edu</a>
<b>Title:</b>	Letters of Complaint
<b>Identifier:</b>	Accession 03-057
<b>Date:</b>	1986-2002
<b>Extent:</b>	1 cu. ft. (1 record storage box)
<b>Creator::</b>	National Zoological Park. Department of Animal Programs
<b>Language:</b>	Language of Materials: English

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## Administrative Information

### Preferred Citation

Smithsonian Institution Archives, Accession 03-057, National Zoological Park. Department of Animal Programs, Letters of Complaint

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## Descriptive Entry

This accession consists of records created and maintained by Benjamin B. Beck, Associate Director for Animal Programs, documenting animal-related complaints to the zoo and the zoo's response to those complaints. Materials include incoming and outgoing correspondence, some in the form of printed e-mails, as well as a summary of and statistics about complaints made between the years 1986 and 1996.

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## Names and Subject Terms

This collection is indexed in the online catalog of the Smithsonian Institution under the following terms:

### Subjects:

- Zoo animals
- Zoo exhibits
- Zoos

### Types of Materials:

- Manuscripts

### Names:

- Beck, Benjamin B.

## Container Listing

### Box 1

Box 1 of 1	Letters of Complaint 1986-1990 [3 folders]
Box 1 of 1	Written Complaints 1991-1996 [2 folders]
Box 1 of 1	1986-1996 Summary
Box 1 of 1	1997
Box 1 of 1	1998
Box 1 of 1	1999
Box 1 of 1	2000
Box 1 of 1	2001
Box 1 of 1	2002